



REFUND REQUEST INSTRUCTIONS

To request a refund, please enclose the following:

1. Completed Form (With all fields completed)
2. Proof of Purchase (Receipt)
3. Products to Refund
(At least ¼ bottle of remaining product)
4. Courier Charges Receipt

Please deliver to:

Dove DermaSeries – MBG 2018
Level 3A-10, Block A, Kelana Square, Jalan SS7/26,
Kelana Jaya, 47301 Petaling Jaya, Selangor, MALAYSIA.

Important Notes:

- Request must be made within 90 days from purchase date.
- Please keep tracking number for future reference.

PERSONAL DETAILS

Full Name (as per NRIC):

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Email Address:

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NRIC Number:

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Contact Number:

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20
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Product(s) Purchased:

- Dove DermaSeries Body Lotion 250ml
- Dove DermaSeries Body Lotion 467ml
- Dove DermaSeries Repairing Balm 136gm
- Dove DermaSeries Body Wash 250ml
- Dove DermaSeries Body Wash 467ml
- Dove DermaSeries Hand Cream 75ml

REASON FOR RETURN

Please tell us why you are unsatisfied with the product(s).

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METHOD OF REFUND

- Cheque via mail ● Direct bank-in

Name of Bank:

Account Number:

Account Holder's Name: _____

Address:

Disclaimer: We will not be liable for failure of transaction or delivery as a result of your failure to provide accurate details.

I would like to receive further updates, promotions, and newsletters from Unilever (Malaysia) Holdings Sdn Bhd.

- ☒ No ☐ Yes

PRIVACY NOTICE

ENGLISH:

Your personal data, including without limitation the personal data obtained from you directly when you provide us with personal information, e.g. when you register for our contests and/or roadshows, participate in any offer/campaign, buy a product or service from us, sign up to receive information, use our applications, fill out a survey, or make a comment or enquiry, and/or any further updates provided to us by you in relation to your personal information ("Personal Data"), will be processed for the purpose of your participation in our contest and/or roadshow and/or events, to provide you with products or services that you request from us, to provide you with advance notice of our future events, to respond to your inquiries, to provide you information about our products, services and/or new releases which may be of interest to you, to invite you and your subscription to our newsletters, and/or for auditing purposes in cases where there has been a dispute, for data analytics purposes and consumer marketing (collectively, "Purpose").

We also wish to inform you that your Personal Data may be disclosed to third parties, such as to our headquarters, regional offices, subsidiaries, affiliates and/or members within the Unilever group of companies, and/or our service providers, which may be located outside Malaysia, for reasons relating to the Purpose. If you wish to access, correct, limit or update your Personal Data, or to make any inquiries or complaints about the processing of such information, please contact us via:

Data Privacy Officer, Unilever (Malaysia) Holdings Sdn Bhd, Level 33-35, Menara TM, Jalan Pantai Baru, 59200 Kuala Lumpur. Tel: 03-2246 2188; Fax: 03-2282 1048 or e-mail DPO.Malaysia@unilever.com.

Kindly note that it will be necessary for us to process your Personal Data, without which we will not be able to carry out the Purpose. For more details on how we process your Personal Data, do visit our Privacy Policy at:

http://www.unileverprivacypolicy.com/en_gb/policy.aspx

<http://www.unileverprivacypolicy.com/BahasaMalaysia/policy.aspx>

BAHASA MALAYSIA:

Maklumat peribadi anda, termasuk tanpa had kepada data peribadi yang diperolehi daripada anda secara langsung apabila anda memberikan kami maklumat peribadi, contohnya apabila anda mendaftar untuk pertandingan/peraduan dan/atau pameran bergerak kami, menyertai sebarang tawaran/kempen, membeli produk atau perkhidmatan dari kami, mendaftar untuk menerima maklumat, menggunakan aplikasi kami, mengisi kaji selidik, atau memberi komen atau membuat siasatan, dan/atau sebarang kemas kini selanjutnya yang diberikan kepada kami oleh anda berhubung dengan maklumat peribadi anda ("Data peribadi"), akan diproses untuk tujuan penyertaan anda dalam pertandingan/peraduan dan/atau pameran bergerak kami, untuk menyediakan anda dengan produk-produk atau perkhidmatan yang anda meminta daripada kami, untuk menyediakan anda dengan terlebih dahulu notis peristiwa masa depan, untuk bertindak balas kepada pertanyaan, untuk memberikan anda maklumat mengenai produk, perkhidmatan dan/atau siaran baru yang mungkin menarik minat anda, menjemput anda dan langganan anda untuk surat berita kami, dan/atau untuk tujuan pengauditan dalam kes-kes di mana terdapat pertikaian, tujuan analisis data dan pemasaran pengguna (secara kolektif, "Tujuan").

Kami juga ingin memaklumkan kepada anda bahawa Data Peribadi anda mungkin didedahkan kepada pihak ketiga, seperti kepada ibu pejabat kami, pejabat serantau, anak-anak syarikat, sekutu dan/atau ahli dalam kumpulan Unilever syarikat-syarikat, dan/atau pembekal perkhidmatan kami, yang mungkin yang terletak di luar Malaysia, atas sebab-sebab yang berkaitan dengan Tujuan.

Jika anda ingin mengakses, membetul, menghad atau mengemas kini Data Peribadi anda, atau membuat sebarang pertanyaan atau aduan mengenai pemprosesan maklumat, sila hubungi kami melalui:

Pegawai Data Peribadi, Unilever (Malaysia) Holdings Sdn Bhd, Aras 33-35, Menara TM, Jalan Pantai Baru, 59200 Kuala Lumpur. Tel: 03-2246 2188; Faks: 03-2282 1048 atau e-mel DPO.Malaysia@unilever.com.

Sila ambil perhatian bahawa ia akan menjadi perlu bagi kita untuk memproses Data Peribadi anda, tanpa mereka kami tidak akan dapat menjalankan Tujuan. Untuk maklumat lanjut mengenai bagaimana kami memproses Maklumat Peribadi anda, sila layari Polisi Privasi kami di:

http://www.unileverprivacypolicy.com/en_gb/policy.aspx

<http://www.unileverprivacypolicy.com/BahasaMalaysia/policy.aspx>

ACKNOWLEDGEMENT AND CONSENT

I am above 18 years and I have read and understood the terms of this Privacy Notice and consent to the processing of my Personal Data as described above.

Full Name (as per NRIC):

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NRIC Number:

Signature:

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Date:

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Where Personal Data relates to a minor (below 18 years old). I am the Parent/Legal Guardian of the Data Subject and I have read and understood the terms of this Privacy Notice and consent to the processing of my Personal Data and the Data Subject's Personal Data as described above.

Full Name of Minor:

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Signature of Parent/Legal Guardian:

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Full Name of Parent/ Legal Guardian:

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NRIC No. of Parent/Legal Guardian:

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